

**EXHIBIT A**

## Sandra Sandoval

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**From:** Daniele Rossdeutscher <danieleross@glotrans.com>  
**Sent:** Thursday, April 03, 2014 10:00 AM  
**To:** Wendy Wang  
**Subject:** Efiling System outage

Hi Wendy,

This mail is to confirm that you are unable to login because we have been experiencing a system outage as of April 4, 9:45am. We are working hard to solve this problem.

regards,

Danièle

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